



The Muse Hour FAQ

Q: Do I have to watch the show live or can I watch it again later?

A: The show is only available at the scheduled time to watch.

Q: Can you watch it through a Roku or other streaming device?

A: The show is hosted on Vimeo, but embedded on a page on our website; so a web browser is needed. You don't need a Vimeo account to watch the live stream!

Q: When will I get the password for the livestream?

A: The link to the show is available on the event page, and in the reminder email the morning of the performance. Your password will be emailed out 1 hour before the show starts. Be sure to check your spam folder if you don't see the email at that time. If you don't receive the link, please call our Box Office at 253.591.5894 or send an email to tickets@tacomaartslive.org.

Q: Can I watch the livestream more than once?

A: The livestream is only available at the scheduled time.

Q: What time zone will the show be in?

A: All livestreams are streaming in Pacific Standard Time.

Q: Will I be on screen?

A: You will not be on screen! The livestream will have a chat option and many of the artists will take Q&A questions from the chat.

Q: I don't live in Washington. Can I still purchase tickets and see the livestream?

A: Absolutely! You can view the show from anywhere in the world with internet access.

Q: Do I need to purchase a ticket for each person watching?

A: One ticket will give you access to one screen in your household to watch regardless of the number of people watching the screen. You can purchase multiple tickets if you would like to view it on multiple screens.

Q: Can I use my Flex Pass to purchase the livestream?

A: You can use the money on the Flex Pass to purchase the livestream but you will not receive a discount on the tickets.

Q: I'm a member – how do I get my free access?

A: Please log into your account before selecting the show online at tacomaartslive.org and you will see a "free" ticket price when you go into purchase your tickets to the Muse Hour. Select that one and complete the purchase path. Once you have registered, you will receive the password to the show approximately one hour before the start time.